

TRUST ISSUES IN CLOUD**Module No – 094: Brief overview (~~more in Lesson 39~~):**

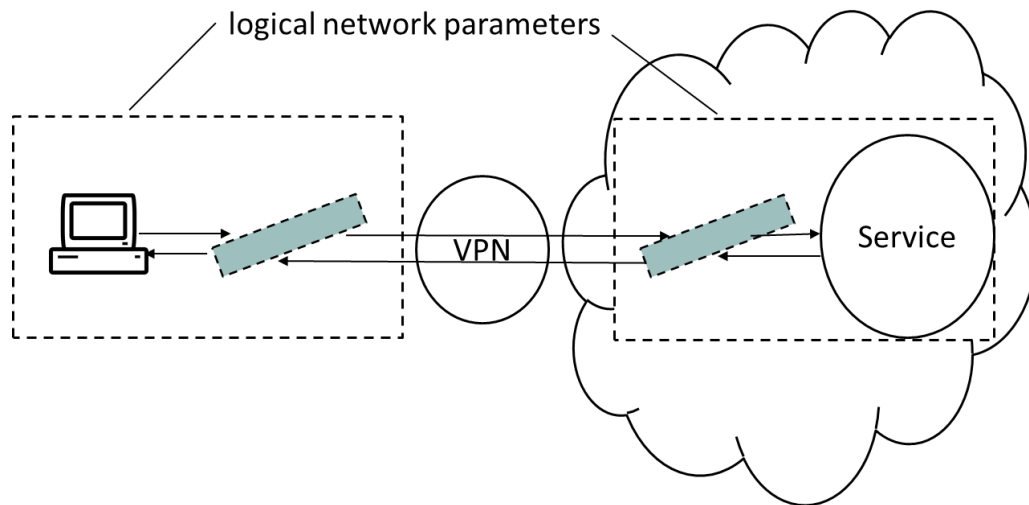
- Link between Privacy, Security and Trust:
 - **Privacy**: The **confidentiality** of data related to a person or organization.
 - **Security**: The **preservation** of **confidentiality**, **integrity** and **availability** of data.
 - **Trust**: The state of **accepting** a **vulnerability** on the base of **positive expectations**.
- Privacy issues of Cloud Computing:
 - **Lack of user control**
 - **Lack of training and expertise**
 - **Possibility of secondary (/unauthorize) use of consumer data**
 - **Legal compliance**
- Security issues of Cloud Computing:
 - Overlapping security boundaries
 - Unauthorized access
 - Lack of interoperability of security policies
 - Uncertainty of data deletion
 - Compromise of management console
 - Backup vulnerabilities
 - **Isolation failure** in **multi-tenant** applications
 - Inadequate monitoring and audit
- Trust in Cloud: The consumer's trust in Cloud is affected by the **privacy** and **security vulnerabilities** of Cloud as discussed before.
 - Further, due to lack of **transparency** the **blame** of **responsibility** is difficult to be placed if the provider is **outsourcing** the IT resources from a chain of outsourcing.
 - The **pay-as-you-go** and **on-demand** provision of cloud resources may be subject to **low** level of **trust**.
 - The **lack of trust** is the key factor for **user reluctance** to use **Cloud** services.
 - **Consumer** feels a **lack of control** in shifting to Cloud.
 - The companies shifting from on-premises setups to **public Clouds** are more concerned about **data security** and **health** than of the **servers**.
 - Concerns are present regarding foreign governments' access to consumers' data on Cloud.
 - The analysis of tradeoffs of Cloud privacy, security, cost and benefits determines the decision of **Cloud usage**.
- Conclusion: The consumers' trust can be assured through the safeguarding of **personal/confidential/sensitive** data. The **existence0enhancement** of **transparency** and **accountability** can increase the **trust**. **Research** should be conducted to **quantify** and model the trust and trust management, so that approaches for strengthening the consumers' trust can be proposed, tested, and/or enhanced.

MECHANISMS RELATED TO CLOUD INFRASTRUCTURE

Module No – 095: Logical Network Perimeter:

- It establishes the boundary of **virtual** network to hold with in and **isolate** a set of related **cloud-IT** resources that may be distributed **physically**. Implemented as **virtual** environment, it has the following components:
 - **Virtual Firewall** to filter the traffic of **isolated** network to and from **Internet**.
 - **Virtual Network** consisting of **virtual nodes** and **virtual links**.

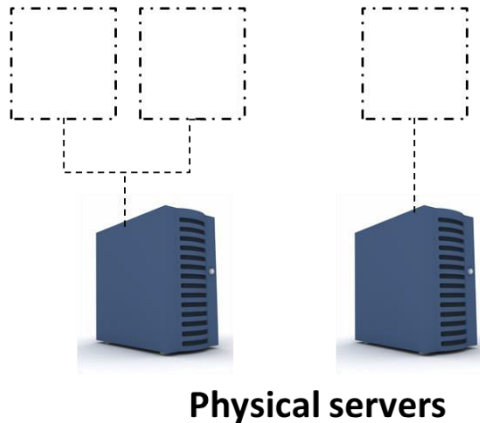
Logical Network Perimeter



Module No – 096: Virtual Server or Virtual Machine (VM):

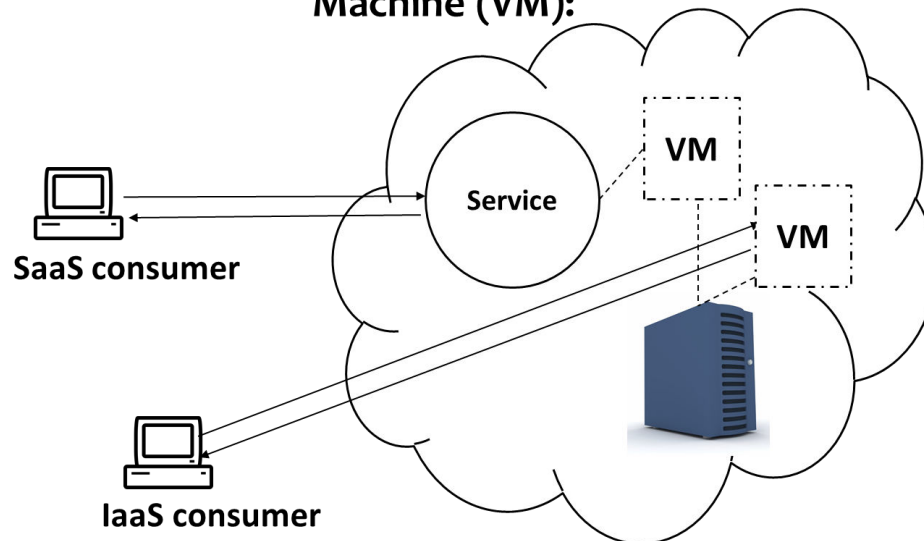
- Virtual Server: **Virtual servers or Virtual Machines (VMs)** emulate the **physical** servers.
 - Each **virtual** server can host numerous IT resources, cloud-based solutions and other cloud computing mechanisms. Depending upon the **capacity**, a **physical** server may host multiple **virtual** servers.

Virtual servers/ Virtual Machines (VMs)



Virtual Servers or Virtual Machines (VMs)

Virtual Server/ Virtual Machine (VM):



Cloud service consumers, Cloud service and VM relationship

- In order to rapidly provision the VMs with installed and preconfigured software such as OS, programming platforms etc., the **virtual servers** are **cloned** by **templates**.
- A **template** is a **master copy** of **virtual server**. It contains the configuration, installed software, any configured virtual devices and disk contents.
- A consumer can:
 - Connect to a **self-service portal** of **Cloud** provider.
 - Choose a suitable **template**.
 - Instantiate a **virtual** server through **administrative** portal which works with the help of **virtual infrastructure manager (VIM)** module.
 - Customize the **virtual server** through **usage** and **administrative** portal.

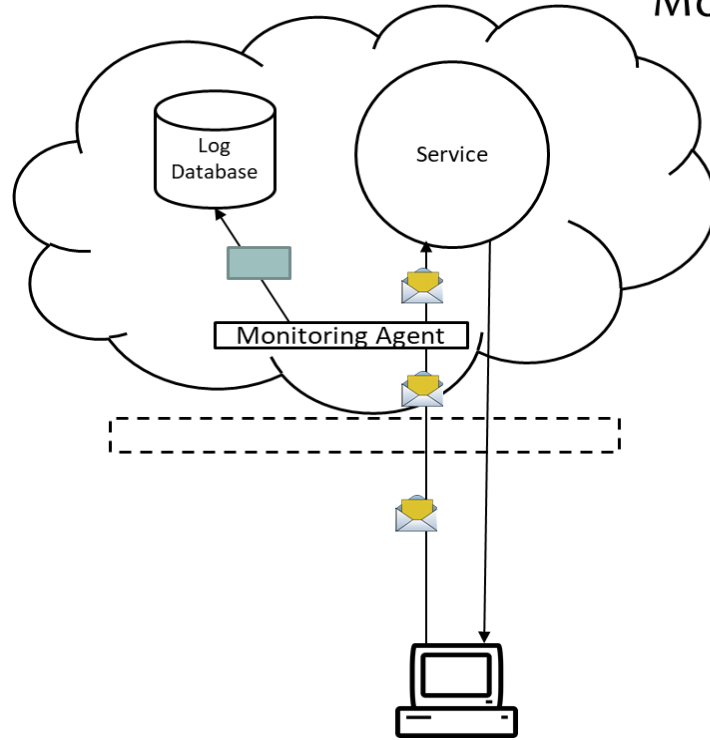
Module No – 097: Cloud Storage Device:

- It represents the storage mechanisms devised specifically for cloud-based provisioning.
 - Instances of these devices can be **virtualized**.
 - Support **dynamic scaling**
 - Can be accessed **remotely** by **Cloud** storage services.
 - The **cloud storage mechanisms** support the following (but not limited to) logical units of data storage:
 - **Files** (data grouped into files that are located in folders)
 - **Blocks** (the smallest unit of data that is individually accessible)
 - **Datasets** (such as data arranged in databases)
 - **Objects** (data and associated meta data)
 - Each of these levels is associated with a certain type of technical interface consisting of a specific type of cloud storage device with a Cloud storage service used to use its **API**.
 - **Network Storage Interface: For file and block storage**
 - **Object Storage Interface:** Based upon technologies that support a range of **data** and **media** types. The storage mechanism can be accessed by **REST** or **SOAP** based **web** services.
 - **Database Storage Interface:** Supports the **relational (SQL based)** and **non-relational databases (NoSQL storage)**.
 - ~~Database Storage Interface:~~ Data stored in **relational database** is more **structured** and **normalized** than **non-relational** database. The **relational databases** have higher processing **overhead**. While the **non-relational** have high **data-redundancy**. Also, **transactions** and **joins** are not supported. The relational databases have **higher processing overhead** than non-relational database. The **non-relational** databases storage have high **data-redundancy** and **non-structured data**. The relational-database functions such as **transactions** and **joins** are not supported in **non-relational database** storage.

Module No – 098: Cloud Usage Monitor

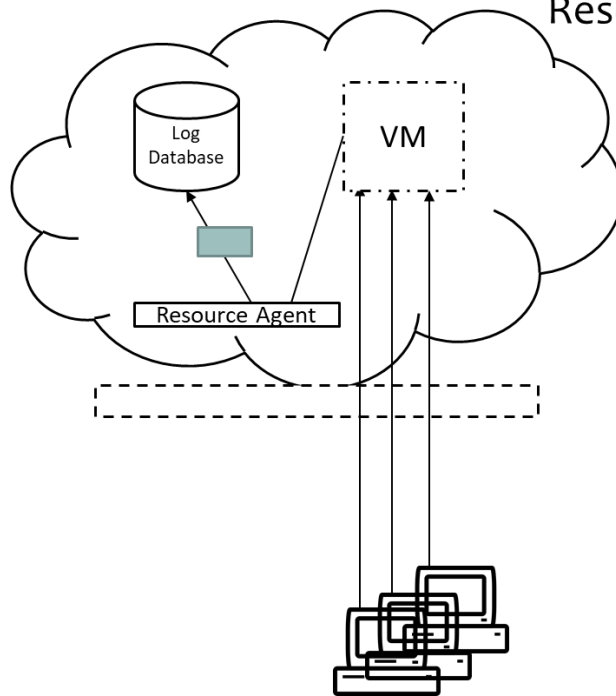
- **It** is a **software** used to **collect and process** the **data** related to Cloud-based IT resources.
 - The **reporting** and **analysis** requirements of the **Cloud** usage module determines the scope and volume of data collected/extracted.
- There are a few generic types or formats of Cloud usage monitors:
 - **Monitoring Agent:** **It** **transparently** **monitors** and **analyzes** the **dataflow** over **communication** paths. **It** measures the **network traffic** and **messages**.

Monitoring Agent

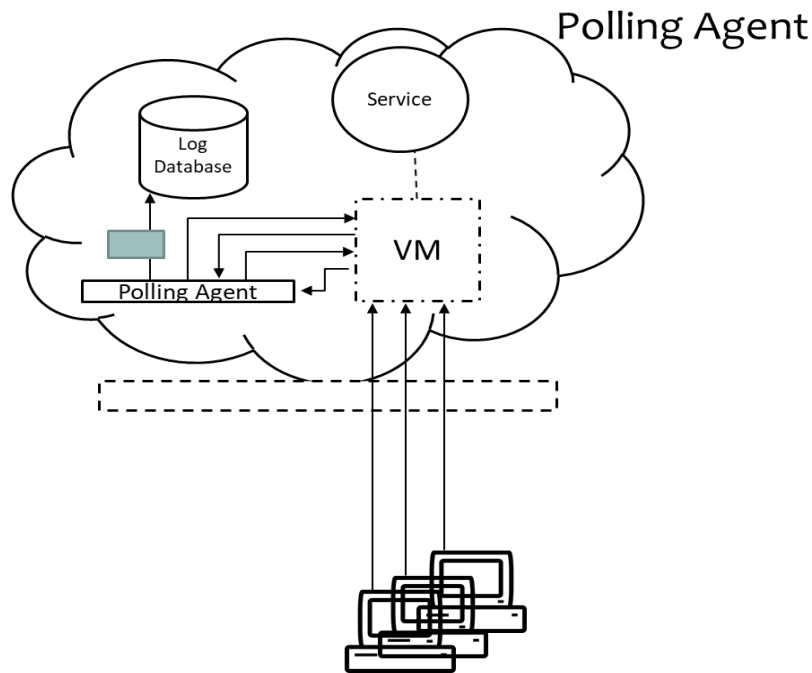


- **Resource Agent:** Collects the resource usage data related to certain events such as initiating, suspending, resuming and vertical scaling. It interacts with the Cloud resource management module.

Resource Agent



- **Polling Agent**: Collects the Cloud service usage data after periodic polling to IT resources. For example the **uptime/downtime** of a Cloud service. Records the **updated status of the resource**.



Module No – 099:Resource Replication

- **It** is a technique by which **multiple copies** of the IT resources are created to increase the **availability** and **productivity** of the IT resources. **Virtualization** technology is used for **Cloud IT resources' replication**.
- For example, due to a **physical** server failure and in order to overcome the resultant **downtime** of a Cloud service deployed over a **VM** hosted by that **physical** server, the entire **VM** along with the **software** (Cloud service implementation) is **replicated** to **another server**.
- Another example is the **horizontal scaling** of IT resources such as **increasing or decreasing** of Cloud service **instances** by **replication** of **VM** hosting the service instance, corresponding to **workload**.
- The **resource replication process** yields the IT resources which are **monitored** under the **Cloud usage monitor mechanism**.
- **Resource replication** is also essential for **pay-as-you-go** type of usage & billing.

Module No – 100:Ready-Made Environment

- **This** mechanism represents the provisioning of preconfigure **PaaS** instances with ready to use and customizable programming environments. Provide the dependable **PaaS** instances.
- **Time efficient provisioning**

- Typically include:
 - Software development tools
 - Databases
 - Middleware
 - Governance tools
- The **middleware** is provided to support **multi-tenant** platforms to develop and deploy the complementary **web services** for **SaaS** scenarios.
- Overall, the **ready-made** environment mechanism supports the development and production level deployment of Cloud services.

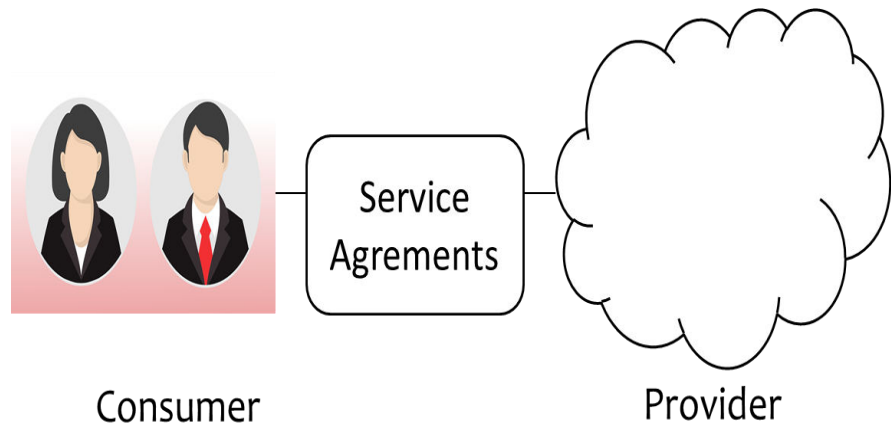
Lesson No. 21

SERVICE AGREEMENTS(SAs)

Module No – 101:

- **NIST** identifies that the **consumer** and **provider** are under a **legal agreement** or **terms of service**.
- The agreement has **two** parts:
 - Service Agreement
 - Service Level Agreement (SLA)
- **Service agreement** contains the legal terms of contract.
- The **SLA** contains the **technical performance promises** by the **provider** and the **remedies** for performance failures.
- Over all called **Service Agreements** by **NIST**
- The following promises are made to consumer by the provides:
 - Availability:
 - Usually **99.5% to 100%** availability is assured.
 - The assurance is for a **time** intervals of a billing cycle e.g., **15 minute, 1 hour, 1 Year** etc. for which the service status will be “**up**” for sure.
 - But this has to be clarified that for example time period of assurance is 15 minutes and even if the service is “down” for 14 minutes, then it legally means that the service was not “down” for the whole interval.
 - Typically, several failures in subsystems are required to completely “down” a service for the whole period of billing.
 - The provider may adjust the availability promises on **case to case** basis.
 - Remedies for Failure to Perform:
 - In case of violation of the **promise of availability** (during a time period) by the **provider**, the **customer** will be compensated in **terms of service** credit for future use of **Cloud** service.
 - A **refund** is usually not given.
 - **Consumer** is responsible to **monitor** the **availability** of **service** and **claim** for **compensation**.
 - The following situations result in termination of Cloud IT resources usage for a consumer:

- **Voluntarily** by **consumer**
- **Terminated** by the **provider** for violating the **provider's rule of service** and/or for **non-payment**.
 - The providers usually take no responsibility for preserving the data in later case. While in former case, the preservation is done for few days.



- Legal Care of Consumer Information:
 - The provider assures for not **disclosing/viewing/using/sharing** the **consumer's data** except in case of **legal requirement**.
 - On the other hand the **provider** retains the **right of monitoring** the **consumer data** as well as may **demand** a **copy** of **consumer's software** for **monitoring assistance**.
- The following limitations are included in the policies by the provider:
 - Scheduled Outages:
 - Will not be considered as **service failure**.
 - Will be informed in **advance**.
 - Will be of a **limited time** period.
 - Force majeure events:
 - **Providers** do take the responsibility for the events out of their realistic boundary. Such as:
 - **Power failure, natural disaster and unreliable** connectivity between consumer and cloud service.
 - Service Agreement Changes:
 - The **provider** usually retain the right to change the **terms of contract, billing amount etc.** on limited notice.
 - **Consumers** should keep a regular check for **updated service charges**
 - Sometimes the **provider** inform a specific **consumer** by **email** or **postage**.
 - The changes may take effect immediately or after few weeks.
 - Security:

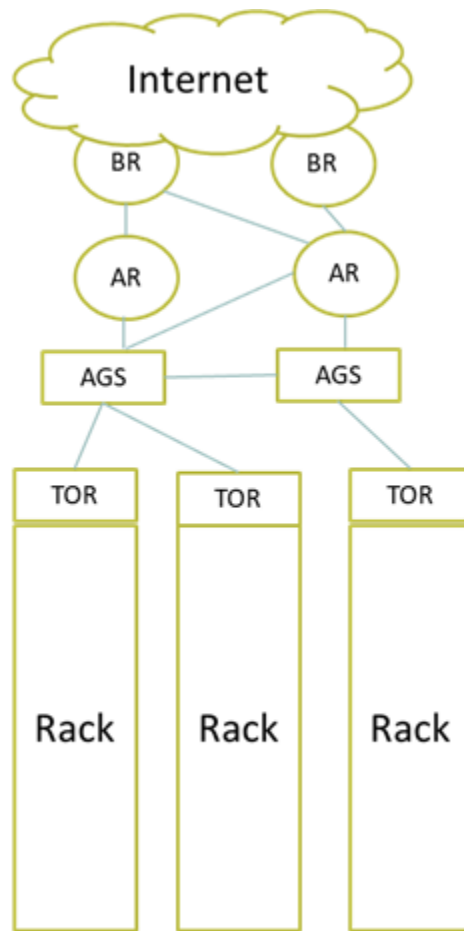
- The providers do not take liability of data loss, data corruption or unauthorized data usage if they happen due to security breach or due to service interruption caused by a malicious activity.
- At most, the service credit is compensated in case of data loss.
- Although the providers promises for best effort security but the responsibility of data security is placed on the consumer.
- It is difficult for the customer to determine the cause of data loss (malicious activity or some other reason).
- Service API Changes:
 - The providers generally retain the right to delete or update the service API.
 - Can happen any time and without prior notice.
- Generally the consumer has to agree upon the following obligations:
 - Acceptable Use Policies: The consumers are generally required to refrain from:
 - Storing illegal data
 - Conducting security attacks on Cloud infrastructure and/or on any other user.
 - Licensed Software: The provider require the consumer to install and use only the licensed third party software over the Cloud.
 - Timely Payments: The consumer should timely pay the bill from the provider. Otherwise the consumer may get terminated after some time.
- Recommendations by NIST:
 - The consumers should carefully study and negotiate the service agreements. Specially take care of the SLA assurances and responsibilities by the provider.
 - Choose the most suitable Cloud provider periodically after review.
 -

Lesson No. 22

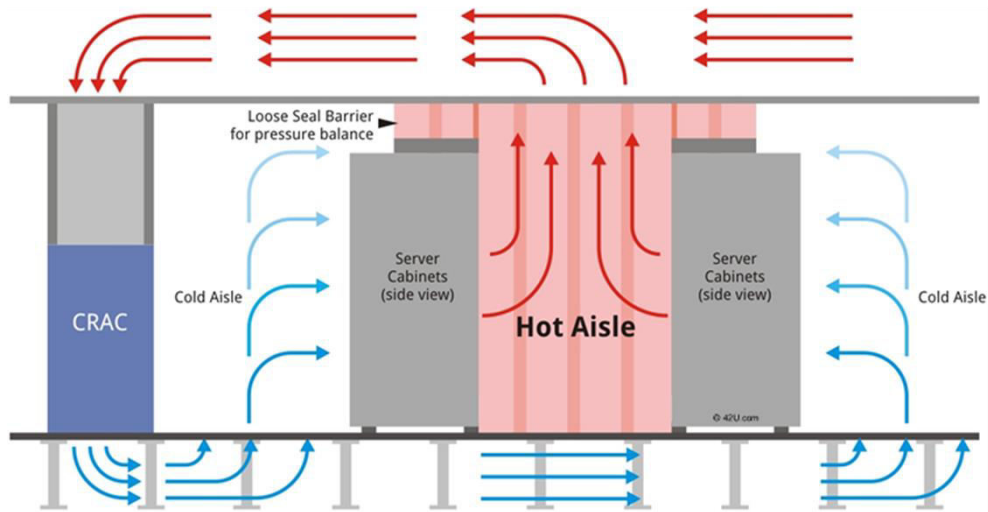
CLOUD HOSTING DATA CENTER DESIGN

Module No – 102:

- Key terms:
 - CRAC: Computer Room Air Conditioning
 - Hot aisle
 - Cold aisle
 - Server cabinets (Racks)
 - Hollow floor
 - Perforated tiles
- Cloud hosting data center has a layered architecture for the Internet access.
- The servers are physically connected to layer 2 switches. There is a top of rack (TOR) in each rack. One server is connected to only one TOR switch.
- The TORs are connected to aggregate switches (AGS).



Cloud hosting data center design



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Cloud hosting data center design

- **Data centers** consume **huge** amounts of **electricity**. As much as a small town in USA.
- A **large data center** can host hundreds of thousands **physical** servers.
- It is more costly to setup and run a small data center in terms of **unit costs** (per server, per MB of storage, per GHz, Network bandwidth) and operational costs as compared to larger data centers.
- **Google** has **900,000 physical** servers around the world in its data centers. Together these servers consume **260 million watts** of **power** which accounts to **0.01%** of global energy usage.
- **Facebook** data center servers process **2.4 billion** pieces of content and **750TB** of data every day.

Module No – 103:Data center Interconnection Networks

- The **network** connecting the **data center servers** is called **data center interconnection network**.
- It is a **core** design of **data center**.
- The network design must support the following features:
 - **Low latency**
 - **High bandwidth**
 - **Low cost**
 - **Message-passing interface (MPI) communication support**
 - **Fault tolerance**
 - **Must satisfy both point-to-point and collective communication patterns among all server nodes.**

- **Application Traffic Support:** The **data center interconnection network** must support the **MPI communication** and **high bandwidth**.
 - Example: **Distributed file access, Map and Reduce functions** etc.
 - Some servers can be **configured** to be **master** and others be **slaves**.
- **Network Expandability:** The interconnection network must be **expandable**.
 - Should support **load balancing** and data **movement**.
 - **No bottlenecks**
 - Can be expanded in the unit of **data center container** which contains hundreds of servers and is a building block of **large data centers**.
 -
- **Fault Tolerance and Graceful Degradation:** Can be implemented through:
 - **Replication** in **software** and **hardware** resources
 - **Redundant** links among any **two** servers
 - **No single point of failure or critical links**
 - **Two** layered design should be used (a **network layer** close to **servers** and the upper layer or **backbone**) to support **modular (container)** based **expandable design**.

Module No – 104: Modular Data center and Interconnection

- **Modular Data Center** in Shipping Containers: The modern data centers are a the collection of container based **clusters** that can be shipped from one location to another through trucks.
- **It** is an alternative to **warehouse based data center**.
- Modular Data Center in Shipping Containers:
- For example: The **SGI ICE Cube** container can house **46,080** processing cores or **30 PB** of storage per container.
- Modular Data Center in Shipping Containers:
 - Such a design:
 - Is more energy efficient in terms of cooling cost as compared to **warehouse based design**.
 - Is more mobile and easily transportable.
 - Is ready to be deployed since it is assembled with **servers, networking, power supplies** and **cooling** mechanisms. It is then tested and shipped.
 - Helps in **dynamic scalability** of **data center**.
 - Makes the **relocation** of **data center** as relatively **easier** than **warehouse based design**.
 - **Inter-Module Connection Networking** requires an extra layer over modular containers to allow **dynamic scaling** and **interconnection**.

Module No – 105: Data center Management Issues

- Modern day data centers handle ever larger volumes of data and conduct the processing massive amounts of user requests around the globe.
- In order to maintain user satisfaction and performance, the managing of a data center has become a set of complex tasks. These include (but not limited to):

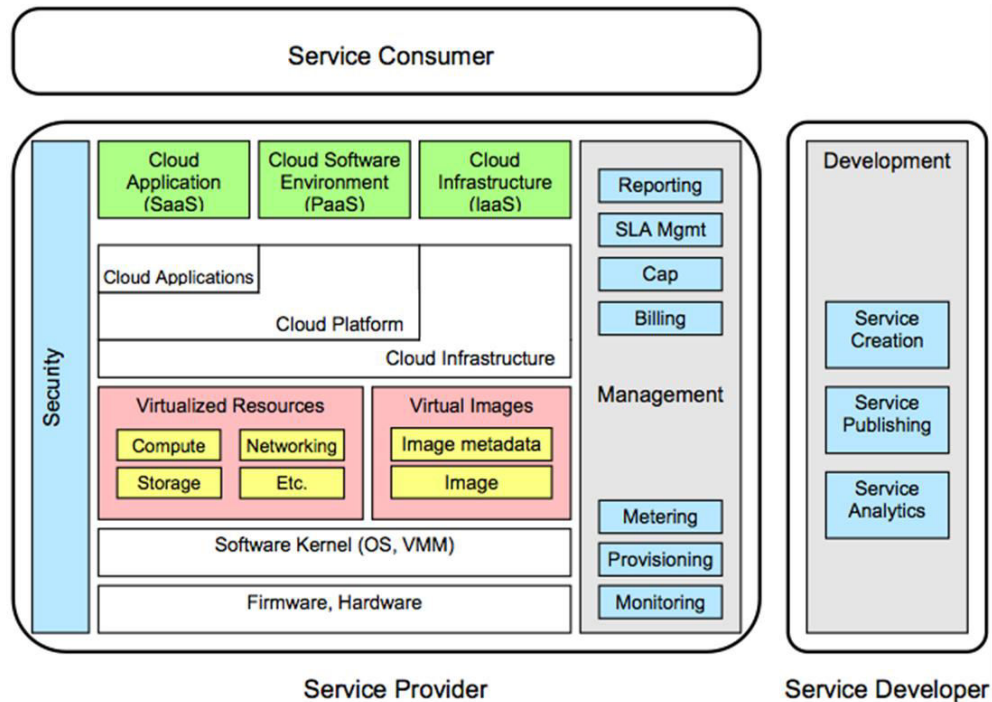
- Making common users happy by providing **quality services**.
- Ensuring uninterrupted and high availability of **(Cloud)** services.
- Managing multiple modules **concurrently**. Such as **processing, networking, security and maintenance** etc.
- Managing and planning for the **scalability of data center**.
- Ensuring the **reliability** of **virtual infrastructure** through **fault tolerant** and **recovery mechanism** to **minimize** the **downtime** and **data loss**.
- Managing and lowering the **operational** costs and transferring the **cost benefit** to **Cloud** providers and **consumers**.
- **Security enforcement** and **data protection**
- Implementation of **Green information technology** usage to lower the amount of **energy consumption**.

Lesson No. 23

CLOUD ARCHITECTURE

Module No – 106: Generic Cloud Architecture Considerations:

- A **generic architecture** of a **(public)** Cloud can be envisioned ~~on the basis of technologies we have studied so far.~~
- Major goals of a Cloud platform can be:
 - **Scalability**
 - **Virtualization**
 - **Efficiency**
 - **Reliability**
- A **Cloud management software** receives the **consumers' requests** for IT resources and provisions these resource by using various **internal** services.
- A **Cloud architecture** has to deal with certain challenges. A few of them are:
 - **Establishment** of large scale computing **(hardware + software)** infrastructure.
 - **User friendly** and efficient **management** of **Cloud** infrastructure.
- Ensuring **scalability** of IT resources.
- **Reliable** and **fault tolerant** implementation for **processing** and **data**.
- **Implementation** of **disaster recovery** mechanisms.
- **Cloud architecture** should be **expandable** by adding more **hardware**.
- **Software, hardware and network technologies** have emerged as **Cloud** enabling technologies.
- **Enhancement** in the following technologies have contributed towards wide spread establishment of **Cloud** computing:
 - **Software: Virtualization, multi-tenancy, web applications, SOA, load balancing, monitoring, billing, data storage**
 - **Hardware: CPU, memory, storage, network**
 - **Connectivity: Web2.0**

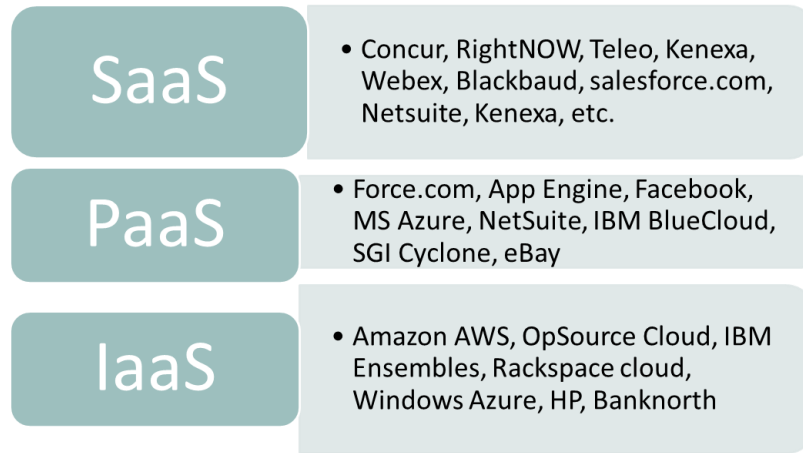


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Generic Cloud Architecture

Module No – 107: Layered Cloud Architecture:

- **Cloud architecture** can be considered as consisting of **layers** and **sub-layers** of **Services** with each layer supporting the **upper** layer.
- In order of dependency, these layers are grouped at high level as:
 - SaaS
 - PaaS
 - IaaS
- **Software Service** development and deployment requires a **platform** service.
- A **platform** service is deployed over a **VM** provisioned through **IaaS**.
- Some services may draw resources from multiple layers/sub-layers.
- The scope of support from vendor side is **highest** for **SaaS** and **lowest** for **IaaS**.
- **Services** developed on **PaaS** require the later to provide support for **scalability, security**, and must be **dependable**.



Layered Cloud Architecture

- Unless there is **interoperability** among the **Clouds**, a **Service** deployed on a certain platform instance may not be **portable** to another platform.

Module No – 108: Virtualization Support and Disaster Recovery:

- The IT resources and data are **prone** to **disasters** (natural and/or human made) which **damage** them partially or fully and thus may crash the whole **computing system** of an organization.
- Key terms:
 - **Failover**: It is process through which a system **transfers control** (usually automatedly) to an alternate deployment upon **failure of primary deployment**.
 - **Failback**: The process of **restoring** of the system from **alternative** to **primary** deployment and **restoration** of **original** state.
 - The **use of virtualization** can implement the **failover** and brings reduction in **failback time**.
 - As compared to (for example) a data disaster for data stored on magnetic tapes, days are require for **restoration/recovery**.
 - The **redundant** deployment of software solutions, data and IT resources is quite easy by using **virtualization**.
 - One deployment is considered as **primary**, while other deployment/s are kept as **backup**.
 - The **backup deployment** is either updated periodically or the image/snapshot of the primary deployment (e.g., **VMs**) can be saved.
 - Upon **failure**, the **backup** deployment takes over.
 - The **primary** deployment is then restored from the most recent **snapshot**.
 - **Virtualization** has become the **core** part of **disaster recovery plans** of major organizations since last decade.
 - **Virtualization** even allows the testing of disaster recovery plan through **emulation** and without **disturbing** the production/primary deployment.
 - Although the **failed physical servers** have to be **re-purchased/repaired**, but the **virtualization** lowers the additional costs and time related to **failback**.

- The organizations should mark the **critical applications** and **data** and use **replication** of data in **virtualized** environments to support effective **disaster recovery**.

Module No – 109: Cloud Architectural Design Challenges:

- **Challenge 1: Service availability and Data Lock-in Problem:**
 - Depending upon a **single** provider for service deployment results in a **single** point of failure or **lock-in**.
- ~~**Challenge 1: Service availability and Data Lock in Problem:**~~
 - **High availability** of a service can be assured by distributed deployment over **multiple Clouds**.
 - Requires the **interoperability/standardization** of **API** calls on different **PaaS** platforms.
- **Challenge 2: Data Privacy and Security Concerns:**
 - Due to **public access** of **Clouds**, **multitenancy** and sophisticated **attacks/malware**, the implementation and assurance of privacy and security of consumers' data is a big challenge.
- **Challenge 3: Unpredictable Performance and Bottlenecks:**
 - The **unpredictability** of **processing** and **data load** over **Cloud** services introduce **I/O bottlenecks** such as **concurrent read/write access requirements** to shared storage for large data volumes by **multiple VMs**.
 - The **providers** have to carefully **analyze** the deployment **decisions** according to **surge** in **computing/data loads** and should tune the **bottlenecks**.

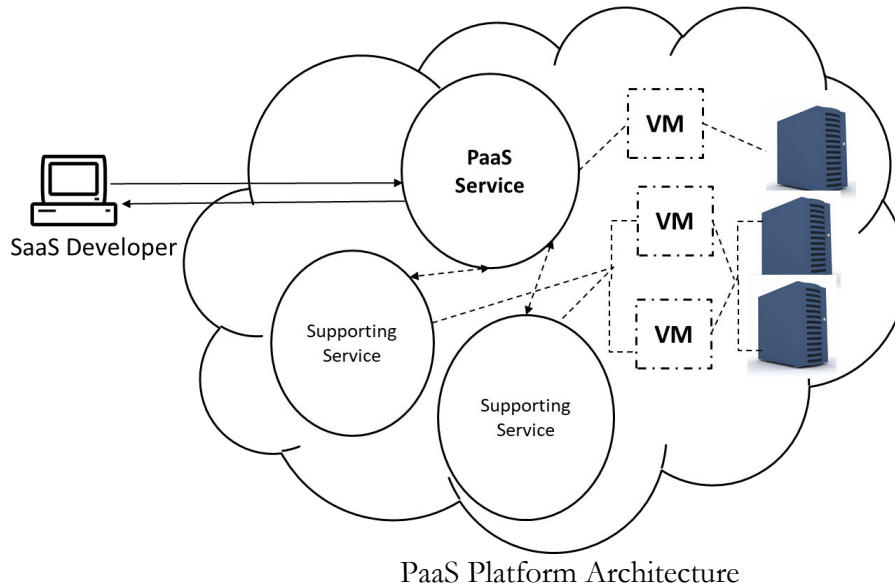
Module No – 110: Cloud Architectural Design Challenges (continued):

- **Challenge 4: Distributed Storage and Widespread Software Bugs:**
 - Ensuring data consistency, durability and high availability is a challenge when the data is **distributed**.
 - **Debugging** of data to remove **inconsistencies** and **errors** is important but challenging.
- **Challenge 5: Cloud Scalability, Interoperability and Standardization:**
 - **Scalability** is one of the basic features of Cloud computing and thus requires (for example) **dynamic availability** of IT resources (**hardware**) for **scaling up**.
 - The **heterogeneity** in **hardware** and/or **hypervisor** makes it challenging to **dynamically** include more **hardware/virtualized** IT resources.
 - The **open virtualization format (OVF)** describes an open, secure, efficient, portable and extensible format for **packaging** and **distribution** of **VMs** and the **software** to be deployed over **VMs**.
 - **OVF** allows **hypervisor**, guest **OS** and **hardware** platform independent packaging of **VMs** and **software**.
 - **Interoperability** should be provided for **cross hypervisor** and **cross platform (intel & AMD)** live migration of VMs.
- **Challenge 6: Software Licensing and Reputation Sharing:**

- The fact that the license model of **commercial software** is not suitable for **utility computing**, the providers have to rely upon **open source software** and/or bulk usage **license**.
- If the reputation of a provider is affected (due to consumers' malicious behavior), then there is no service to **safe-guard** the **provider's reputation**.

Module No – 111: Public Cloud Platforms Architecture Examples:

- We shall look at a few examples of PaaS platforms on public clouds.



- **Google App Engine (GAE):** It is a popular platform for developing **Cloud** applications.
 - Based upon technologies:
 - **Google File System (GFS):** Stores large volumes of data
 - **MapReduce:** Used in **parallel job execution** on massive data
 - **Chubby** (**Distributed applications' locking**)
 - **BigTable** (**Storage service to access structured data**)
 - **Consumers** are allowed to **develop** applications in popular languages such as **Java, PHP, Go** and **Python**. The following are components of **GAE**:
 - **Datastore**
 - **Application runtime environment** (for web applications)
 - **Software Development Kit (SDK)** (for local application development)
 - **Administration console** (management of user application development cycles)
 - **Web service infrastructure** (interfaces for flexible use of storage and networks resources)
 - Well known applications of **GAE** are **Google Search Engine, Google Docs, Google Earth, and Gmail**.

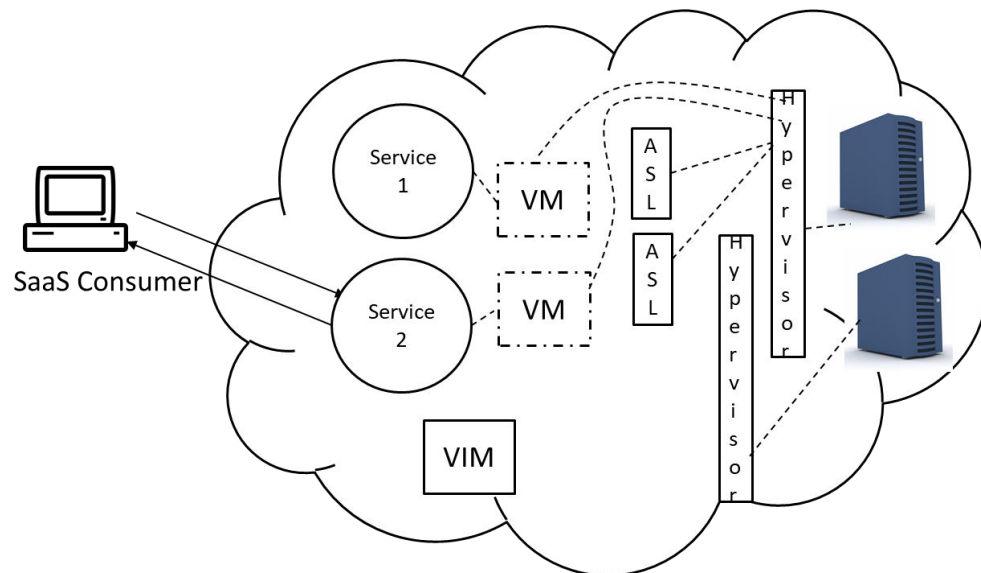
- Consumers can create **Cloud** applications by using **GAE** which run on **Google data centers**.
- **Amazon Web Services (AWS):**
 - **Amazon** provides the **SOAP web** services and **IaaS** to the **consumers/developers** to create and host **Cloud** services.
 - **Amazon Elastic Computing Cloud (EC2)** is a **web** service to provide the **VMs** for hosting **Cloud** applications.
 - **Simple Storage Service (S3)** provides the **object-oriented** storage service.
 - **Elastic Block Service (EBS)** provides the **block storage** interface.
 - **Simple Queue Service (SQS)** provides **inter process message passing**.
 - **Amazon DevPay** service can be used for **online billing** and **account management** for the **service** providers to **sell** the applications developed and/or hosted on **AWS**.

Lesson No. 24

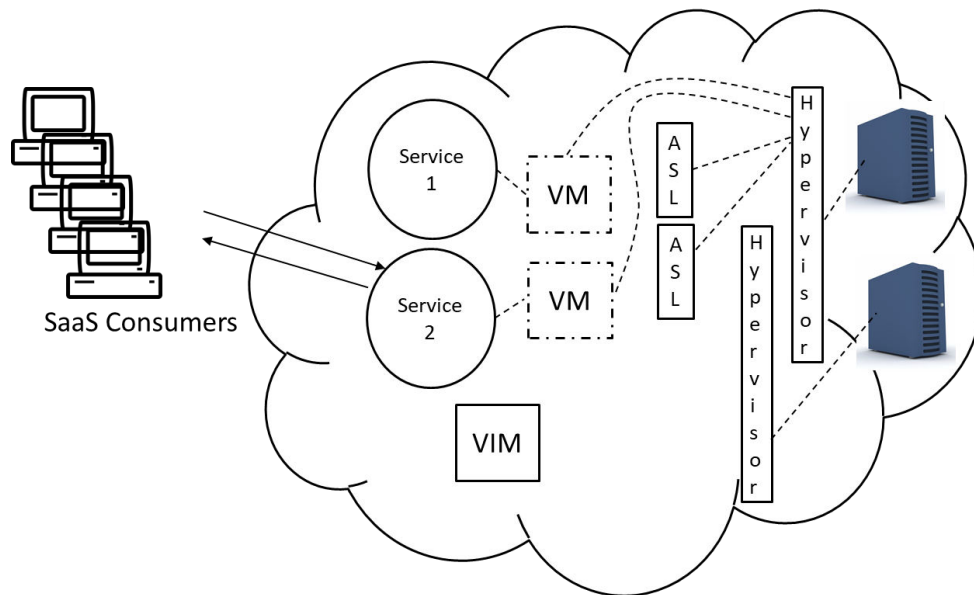
SPECIALIZED CLOUD MECHANISMS

Module No – 112: Automated Scaling Listener (ASL)

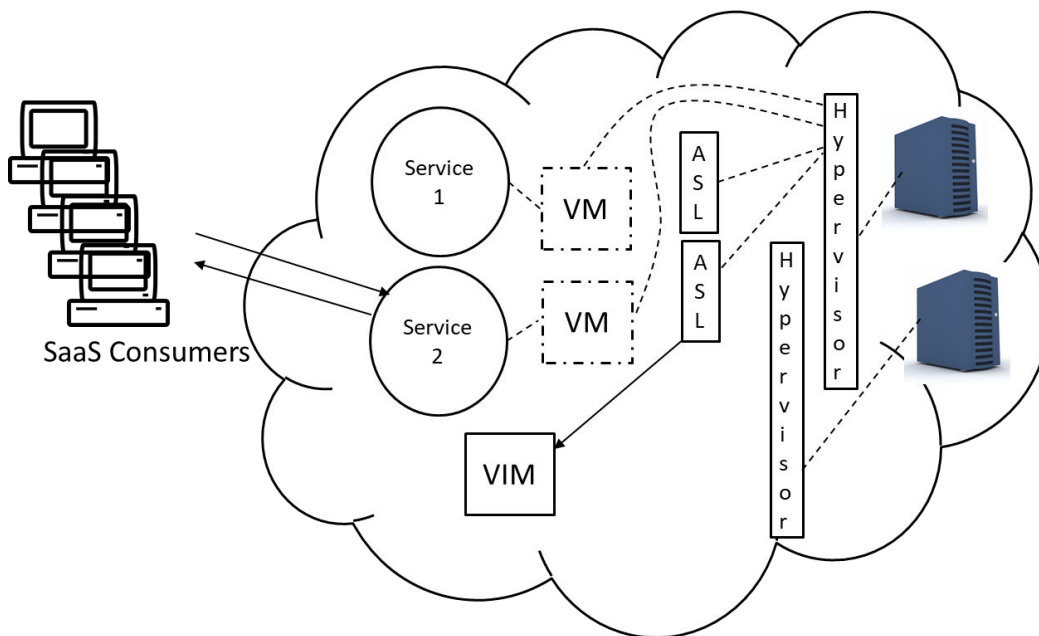
- **It** is the **software module (service agent)** which **monitors** and **tracks** the **communication** between **Cloud** service and the **service** consumer for **dynamic scaling** purpose.
 - Can indicate the need for scaling to **cloud** consumer.
 - **Indicates** to **cloud manager** for scaling in/out (if configured to **auto scaling** by the consumer).



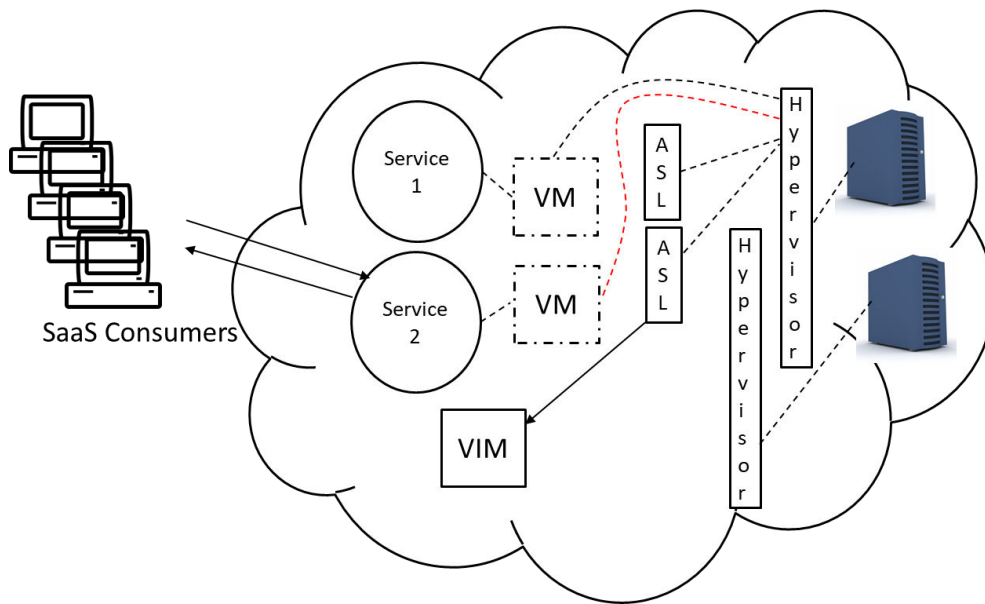
The startup setup with one consumer, two service instances and two ASL modules.



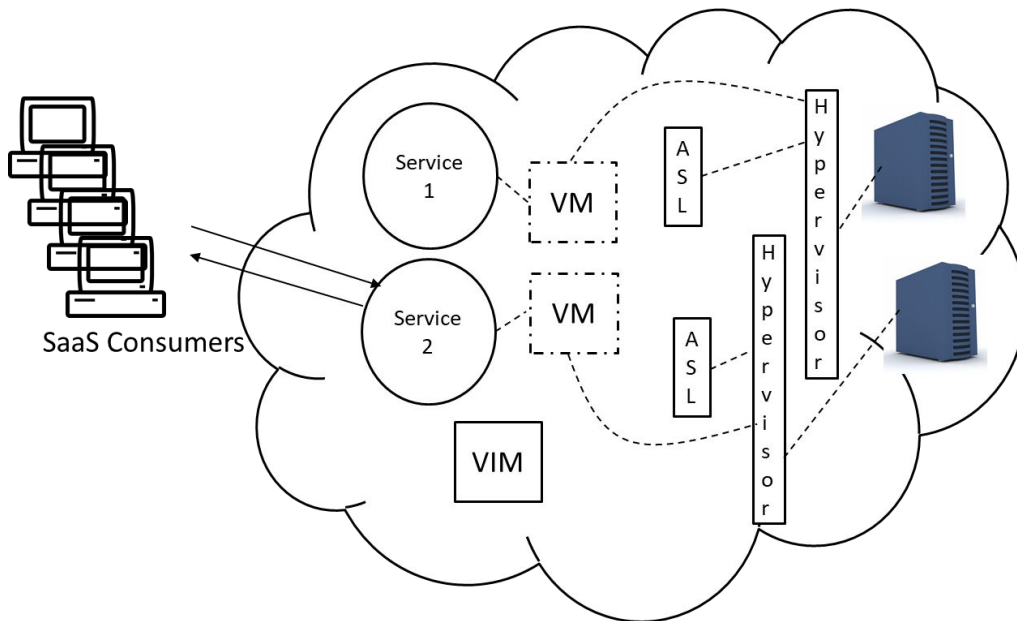
The number of Cloud service 2 consumers are increasing.



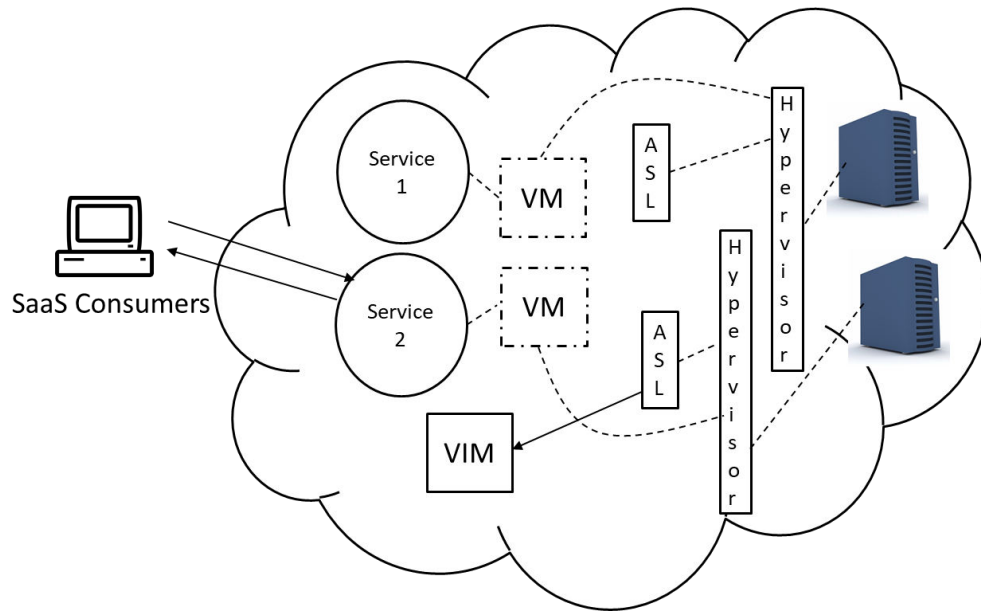
The **ASL** indicates the **Virtual Infrastructure Manager (VIM)** for increased load and lack of resources for VM hosting Service 2 on current host/server.



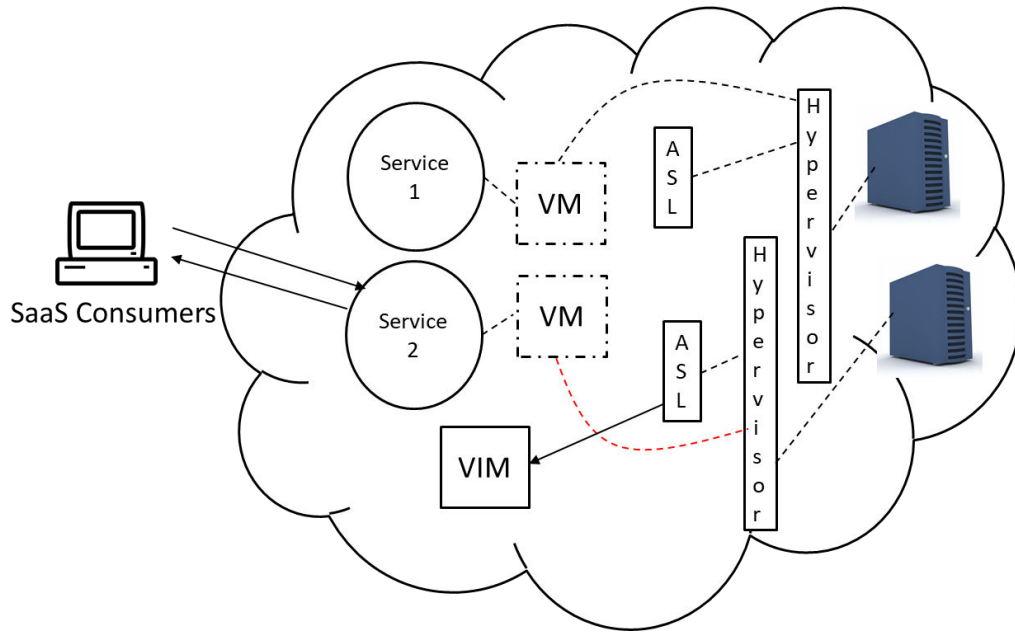
The **VIM** initiates the **migration** of **VM** hosting service 2 to new host for **resource availability**.



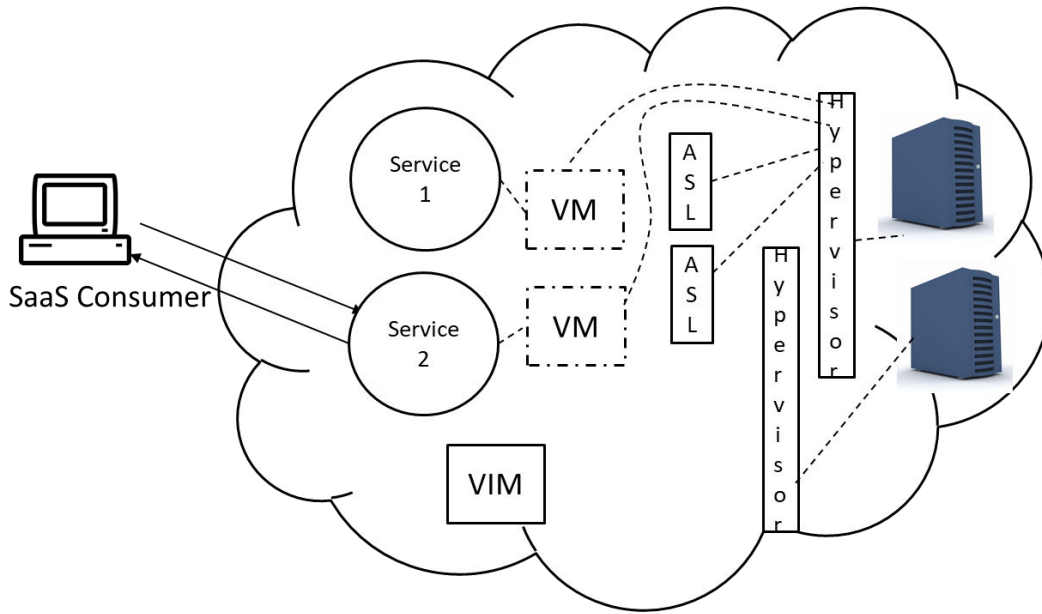
The VM hosting service 2 is migrated to the new host with more resources.



The number of service consumers of Service 2 have decreased. The ASL indicates this to VIM



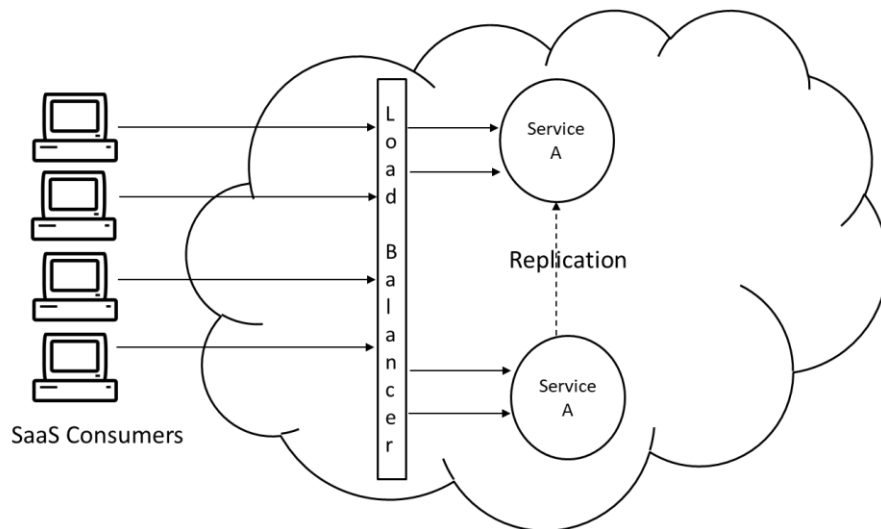
The VIM prepares for migration of service 2 hosting VM for server consolidation.



The VM is migrated to the (previous) host/server.

Module No – 113:

- **Load Balancer:** It is the service agent which distributes workload among multiple processing resources such as multiple service instances. Workload is distributed on the basis of:
 - Processing capacity of the IT resource
 - Workload prioritization
 - Content-Aware distribution



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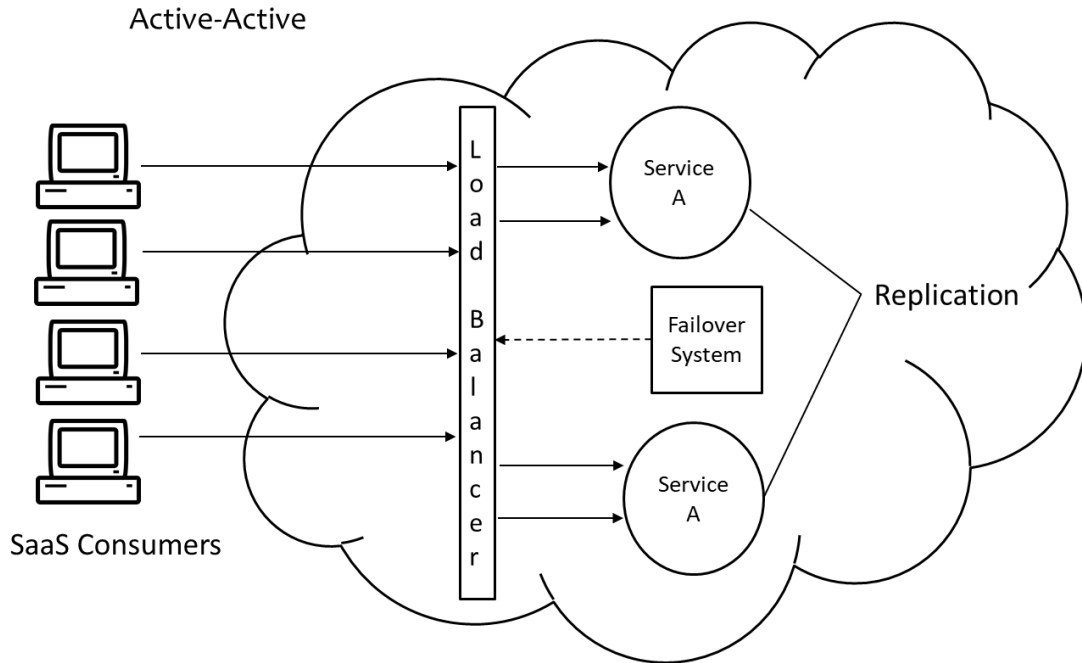
- **SLA Monitor:** Works by **pinging** (for example) to a **service instance** to record the “**down**” status with **time**.
 - The **statistics** are used to evaluate the extent of **SLA** violation.
 - Uses a **polling agent** (~~studied before~~).
- **Pay-per-use Monitor:** It is based upon a **monitoring agent** (~~studied before~~).
 - It collects the **resource usage** by **intercepting** the **messages** sent to a **Cloud** service by the **consumer**.
 - **Collected data** (such as **transmitted data volume**, **bandwidth consumption** etc.) is used for **billing purpose**.
 -

Module No – 114: Failover System

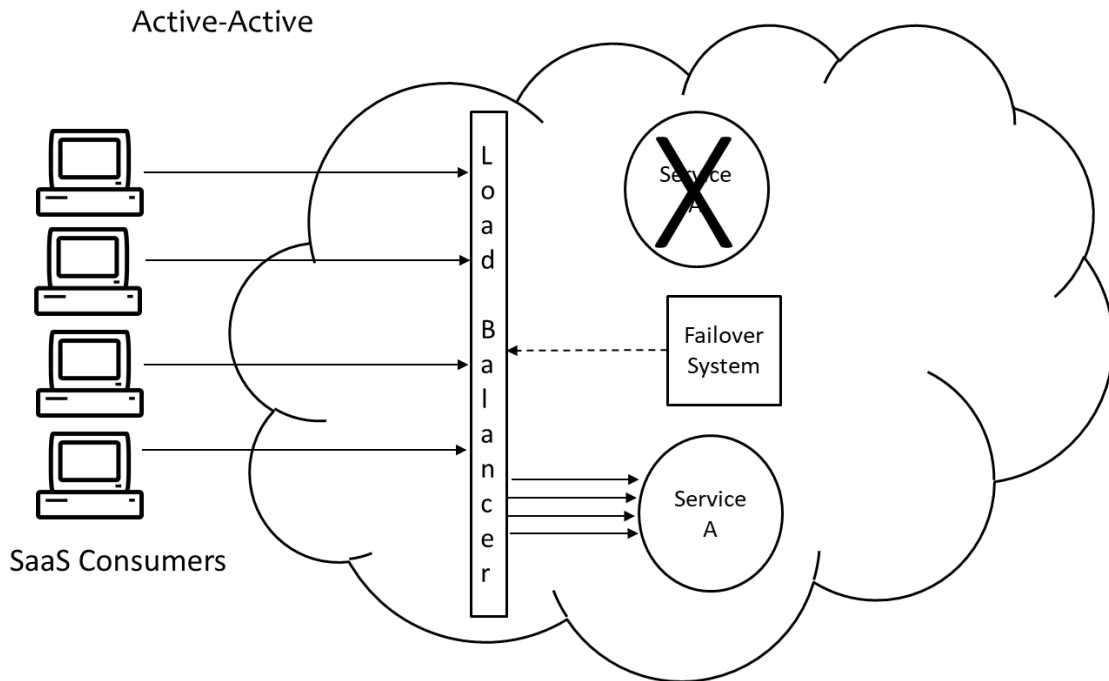
- **This** mechanism is used to **increase** the **reliability** and **availability** of IT resources by using **redundant** implementations (for example of **Cloud** services).
- Used for:
 - **Mission critical programs**
 - **Cloud (supporting) services** which can cause a single point of failure.
- The **redundant** implementations are **actively monitored** for **error detection** and **unavailability** of resources.
- Configurations:
 - **Active-Active:** The **redundant implementation** is actively **processing** the **workload**. **Load balancer** implementation is required. The **failover system** detects the **resource failure** and directs the **load balancer** to allocate **workload** only to **active (redundant)** implementation. When the **failed instance** is **recovered** or **replicated**, the **failover system** directs the **load balancer** to start allocating the workload to **all (including replicated) instances**.
 - **Active-Passive:** The **redundant instance** is **passive** till the **active instance fails**. The **failover system** when detects a **failure**, it activates a **redundant** instance and redirects the **workload** towards the **newly activated instance**. Upon **recovery** or **replication** of **failed** instance, the **failover system** puts it to **stand-by** state while the previously activated instance **continues** to serve as the **active instance**.

Module No – 115: Failover System: Case study

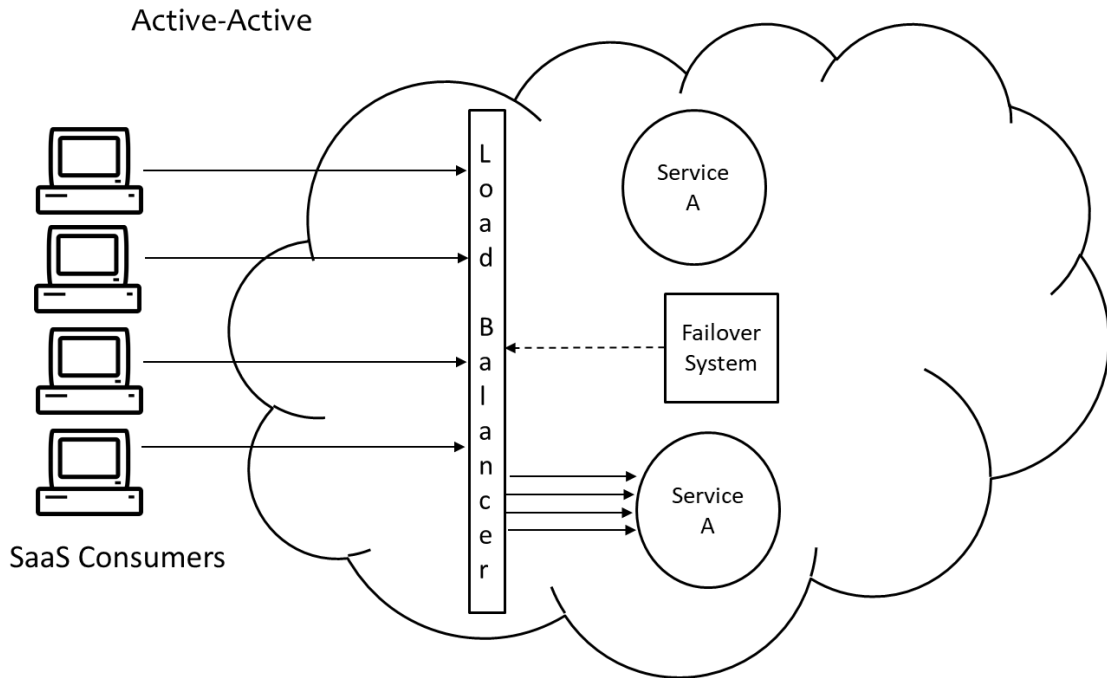
- Let us see the implementations of Failover System:



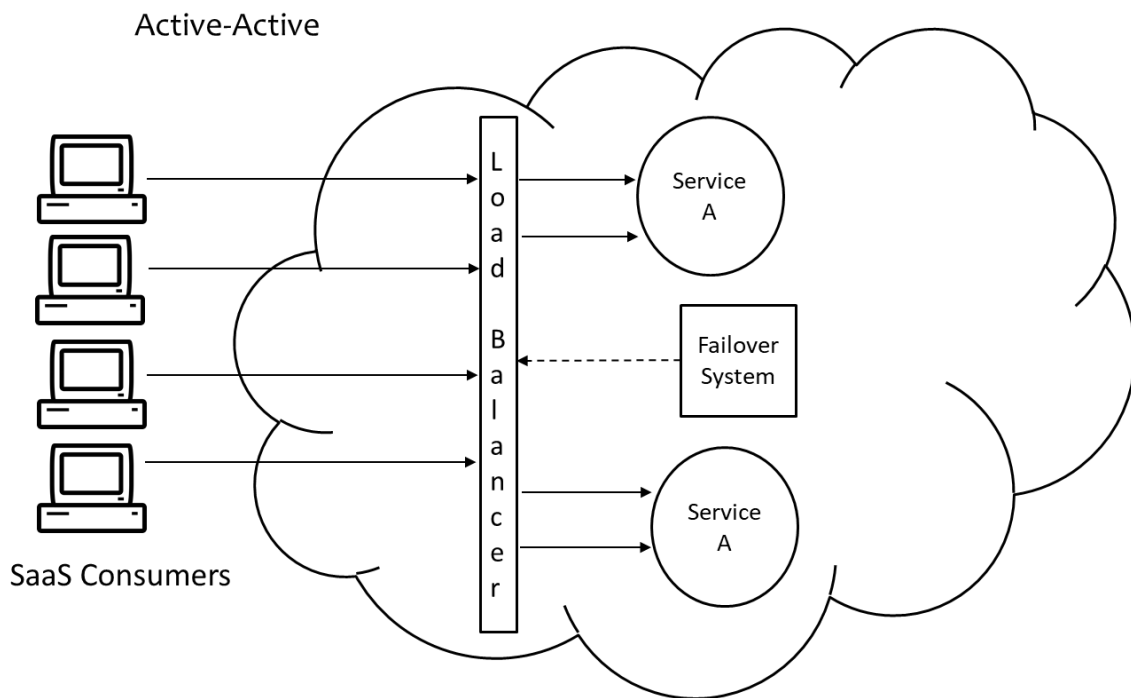
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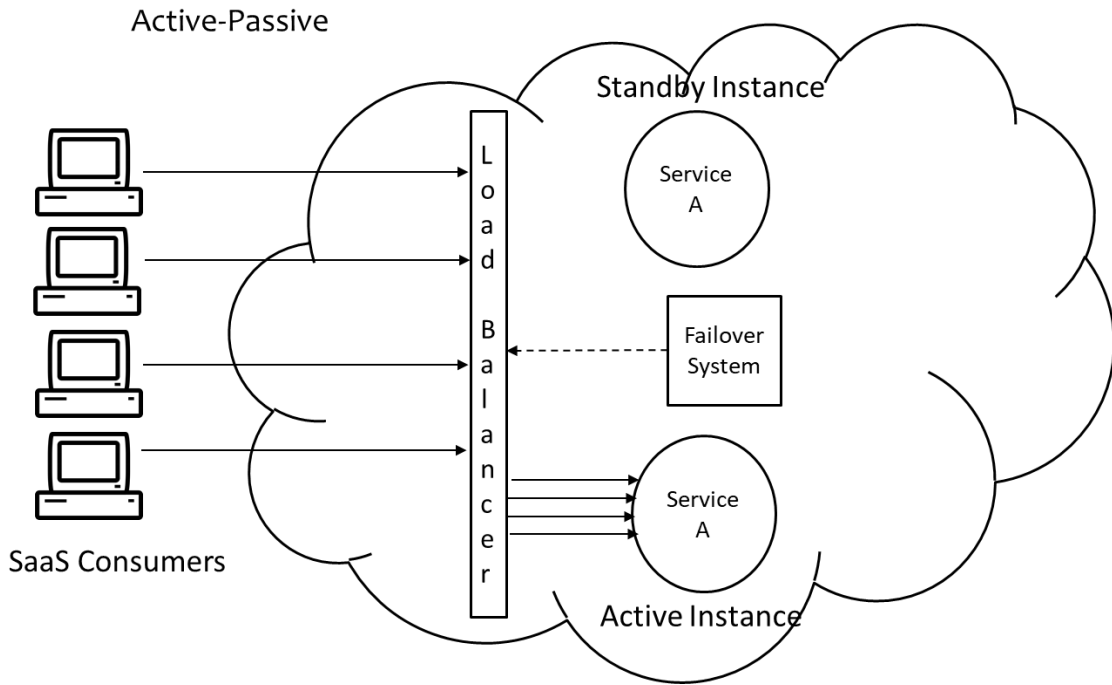
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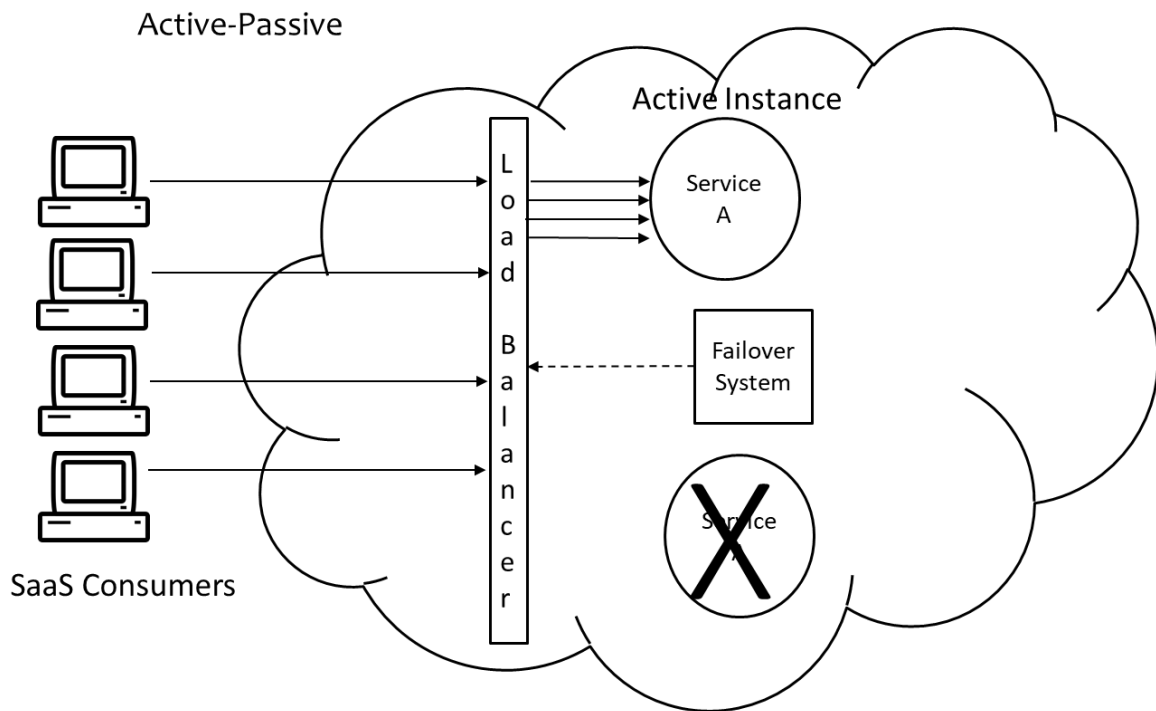
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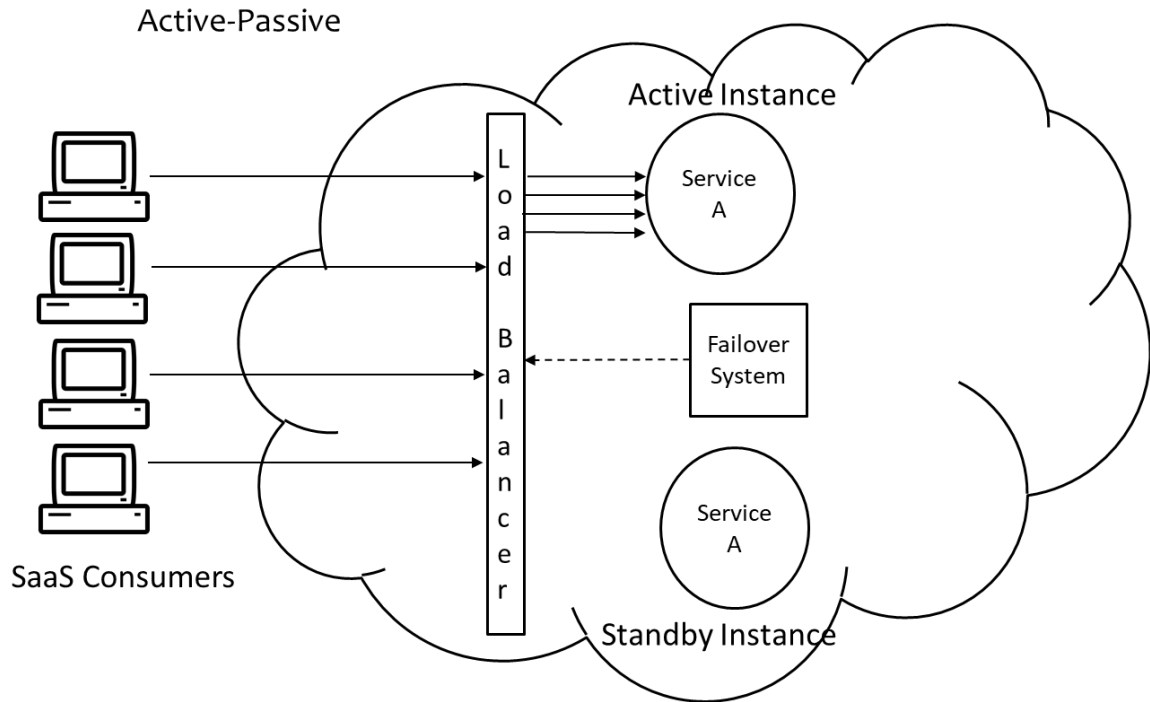
Follow the video lecture to understand fully



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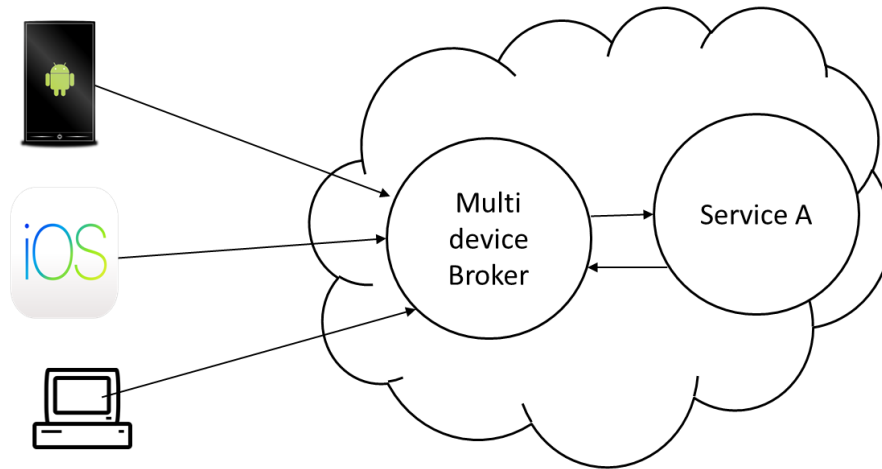
Module No – 116: Resource Cluster Mechanism:

- The **Cloud** promises **virtually unlimited** IT resources.
- These **IT resources** are (although **virtualized**) but can not be provided through a **single physical server**.
- **It** is obvious that the **Cloud** IT resources are provisioned from **multiple physical servers** located in a **single** or **multiple data center/s**.
- The **resource cluster mechanism** is used to group **multiple** IT resources so that they can be used as a **single** IT resource.
- **This** increases the **computing capacity, load balancing capacity and availability** of the **clustered** IT resources.
- **High speed communication links** are used to **connect** the **clustered** IT resources for:
 - **Workload distribution**
 - **Task scheduling**
 - **Data sharing**
 - **System synchronization**
- **Server clusters** may or may not have a **shared storage**.
- Common types:
 - **Server Cluster**: Consisting of **physical** or **virtual servers**. The **virtualized clusters** support the **migration** of **VMs** for **scaling** and **load balancing**.

- **Database Cluster:** Is used to keep **redundant implementation** of **databases**. It has features to **synchronize** the **data** across all the **redundant** instances.
 - **Useful** for **active-active** and **active-passive** failover systems.
- **Large Dataset Clusters:** This type of cluster is used to **partition** and **distribute** large datasets without affecting the **data integrity** or **computing** accuracy.
 - Each **node** processes **workloads** without any need to **depend/communicate** with other **nodes**.
- Additional types:
 - **Load Balanced Cluster:** Implements a **load balancer mechanism** (~~discussed before~~).
 - **HA Cluster:** Implements a **failover** system (~~discussed before~~).

Module No – 117:

- **Multi-Device Broker:** **This** mechanism is used to **transform** the **messages** (**received** from **heterogenous devices** of **Cloud consumers**) into a **standard format** before conveying them to the **Cloud** service.
 - The **response messages** from **Cloud** service are **intercepted** and **transformed** back to the **device specific format** before conveying to the devices through the **multi-device broker mechanism**.



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- **State Management Database:** **It** is a **device** used to **temporarily store** the **state data** of **software** programs.
 - **State data** can be (for example) the **configuration** and **number** of **VMs** being employed to support a **user subscription** to a **PaaS** instance.
 - In this way, the **programs** do not use the **RAM** for **state-caching** purposes and thus the amount of memory consumed is lowered.

- The services can then be in a “stateless” condition.
- For example, a PaaS instance (ready-made environment) requires three VMs. If user pauses activity, the state data is saved in state management software and the underlying infrastructure is scaled in to a single VM.
- When the user resumes the activity, the state is restored by scaling out on the basis of data retrieved from state management database.

~~Lesson No. 25~~

~~CLOUD MANAGEMENT~~

~~Module No 118: Remote Administration System~~

- ~~● It is a Cloud mechanism which provides the APIs and tools to the providers to develop and used online portals.~~
- ~~● These portals also provide some administrative controls to the Cloud consumers as well.~~
- ~~● Usage and Administration Portal:~~
 - ~~○ Management controlling of Cloud IT resources~~
 - ~~○ IT resources usage reports~~
- ~~● Self-Service Portal:~~
 - ~~○ The consumer can look at and choose various Cloud services~~
 - ~~○ The chosen services/package is submitted to Cloud provider for automated provisioning~~
- ~~● The remote administration console can be used to:~~
 - ~~○ Configure and setting cloud services~~
 - ~~○ Provision and releasing IT resources for on-demand usage~~
 - ~~○ Monitor cloud service status, usage and performance~~
 - ~~○ QoS and SLA fulfillment monitoring~~
 - ~~○ IT resource leasing cost and usage fee management~~
 - ~~○ Managing user accounts, security credentials, authorization and access control~~
 - ~~○ The remote administration console can be used to:~~
 - ~~○ Capacity planning~~
- ~~● If allowed, a Cloud consumer can create its own front end application using API calls of remote administration system.~~

~~Module No 119: Resources Management System~~

- ~~● Utilizes the virtual infrastructure manager (VIM) for creating and managing the virtual IT resources.~~
- ~~● Typical tasks include:~~
 - ~~○ Managing the templates used to initialize the VMs~~
 - ~~○ Allocating and releasing the virtual IT resources~~
 - ~~○ Starting, pausing, resuming and termination of virtual IT resources in response to allocation/release of these resources~~